

Adjustment of Cancellation Policy and Minimum Participant Numbers

Vienna Open Lab > News > Adjustment of Cancellation Policy and Minimum Participant Numbers

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List of references

Dear visitors, educators, parents, and children,

For nearly 20 years, you have placed your trust in us — and for that, we are sincerely grateful. During this time, we have been able to keep our course fees largely stable. However, due to current circumstances, a moderate adjustment has now become necessary.

The following regulations will apply from **September 1, 2026**:

1. Group Size and Minimum Number of Participants

Please note that, as of the upcoming winter semester, our courses will require a minimum of 12 participants.

If this minimum number is not reached, the course fee will be charged at a flat rate equivalent to 12 participants.

2. Cancellation Policy

Cancellations can still be made free of charge by email or phone up to **five business days before the start of the internship**.

For cancellations made after this deadline, a cancellation fee of €50 will apply.

We sincerely appreciate your understanding and continued support. Thank you for helping us sustain and enrich our shared learning and discovery environment.

Your Vienna Open Lab Team